Symptomatic/exposed student gets COVID test as directed by medical professional at Coleman Coliseum.

Student meets with COVID Housing and Health Escort and answers a few questions regarding their personal info and COVID medical history. Housing assigned and transportation arranged.

Student and Health Escort proceed outside to meet transportation to go to student's current residence.

Student arrives at their current residence to pack their belongings to bring to their new housing with the help of Health Escort.

Student arrives at COVID housing. Health Escort helps with their check in process with the concierge.

The COVID Hotline is available to students during and after their stay to answer any questions. Calls are answered promptly by a live person.

WHAT HAPPENS AS YOU TRANSITION TO ON-CAMPUS ISOLATION HOUSING?

**ONE**
Symptomatic/exposed student gets COVID test as directed by medical professional at Coleman Coliseum.

**TWO**
Student receives their test result and nurse escorts them to the COVID Housing office in Coleman Coliseum to arrange their housing.

**THREE**
Student meets with COVID Housing and Health Escort and answers a few questions regarding their personal info and COVID medical history. Housing assigned and transportation arranged.

**FOUR**
Student and Health Escort proceed outside to meet transportation to go to student's current residence.

**FIVE**
Student arrives at their current residence to pack their belongings to bring to their new housing with the help of Health Escort.

**SIX**
Student and Health Escort are picked up by transportation to be taken to COVID housing assignment.

**SEVEN**
Student arrives at COVID housing. Health Escort helps with their check in process with the concierge.

**EIGHT**

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**UA COVID CONCIERGE**

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**DAILY OUTREACH PLAN**

Process subject to change based on individual circumstances

**DAY 1 - DAY 10**
- Daily email with helpful advice
- Daily case manager check-in
- Nightly dining drop off (~6PM)
- Nightly resident check-in
- 24/7 concierge available*

**DAY 11**
- Case manager exit interview and release

**COVID HOTLINE:** 205-348-CV19 • 8am-8pm | **24/7 MEDICAL SUPPORT:** 205-771-0553

*CONCIERGE: AVAILABLE 24/7 IN PERSON IN BURKE WEST LOBBY OR CALL 205-718-5857